



The Future of Work

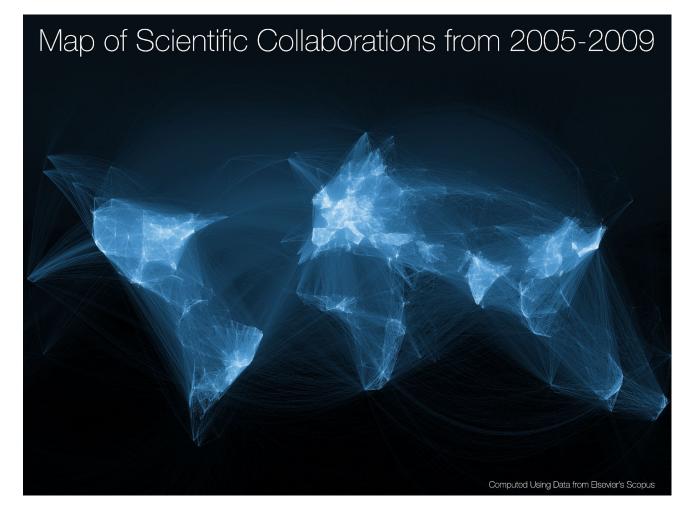
Katy Börner @katycns

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The Future of Learning & Work Workshop Futurium, Berlin, Germany

March 15, 2022





VII.6 Stream of Scientific Collaborations Between World Cities - Olivier H. Beauchesne - 2012



The Social Sciences are the smallest and most diffuse of all the sciences. Psychology serves as the link between Medical Sciences (Psychiatry) and the Social Sciences. Statistics serves as the link with Computer Science and Mathematics.

is gradual.

s is our starting point, the purest of all sciences. It lies at the outer edge of the map. Computer Science, Electrical Engineering, and Optics are applied sciences that draw upon knowledge in Mathematics and Physics. These three disciplines provide a good example of a linear progression from one pure science (Mathematics) to another (Physics) through multiple disciplines. Although applied, these disciplines are highly concentrated with distinct bands of research communities that link them. Bands indicate interdisciplinary research.

Research is highly concentrated in Physics and These disciplines have few, but very distinct, bands of research communities that link them. The thickness of these bands indicates an extensive amount of interdisciplinary research, which suggests that the boundaries between Physics and Chemistry are not as distinct as one might assume iroscience Psychiatry GeoScience in the state ioloa Biochemistry General Medicin Oncology The Life Sciences, including Biology and Biochemistry, are less concentrated than Immunology Chemistry or Physics. Bands of linking research can be seen between the larger areas in the Life Sciences; for instance The Medical Sciences include broad therapeutic studies and targeted areas of Treatment (e.g. central Infectious Disease between Biology and Microbiology, and between Biology and Environmental Science nervous system, cardiology, gastroenterology, etc.) Biochemistry is very interesting in that it Unlike Physics and Chemistry, the medical disciplines is a large discipline that has visible links are more spread out, suggesting a more multito disciplines in many areas of the map, disciplinary approach to research. The transition into including Biology, Chemistry, Neuroscience, Life Sciences (via Animal Science and Biochemistry) and General Medicine. It is perhaps the

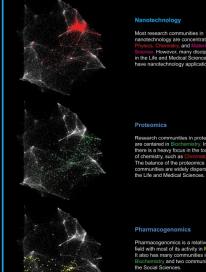
We are all familiar with traditional maps that show the relationships between countries, provinces, states, and cities. Similar relationships exist between the various disciplines and research topics in science. This allows us to map the structure of science.

One of the first maps of science was developed at the Institute for Scientific Information over 30 years ago. It identified 41 areas of science from the citation patterns in 17,000 scientific papers. That early map was intriguing, but it didn't cover enough of science to accurately define its structure.

Things are different today. We have enormous computing power and advanced visualization software that make mapping of the structure of science possible. This galaxy-like map of science (left) was generated at Sandia National Laboratories using an advanced graph layout routine (VxOrd) from the citation patterns in 800,000 scientific papers published in 2002. Each dot in the galaxy represents one of the 96,000 research communities active in science in 2002. A research community is a group of papers (9 on average) that are written on the same research topic in a given year. Over time, communities can be born, continue, split, merge, or die.

The map of science can be used as a tool for science strategy. This is the terrain in which organizations and institutions locate their scientific capabilities. Additional information about the scientific and economic impact of each research community allows policy makers to decide which areas to explore, exploit, abandon, or ignore.

We also envision the map as an educational tool. For children, the theoretical relationship between areas of science can be replaced with a concrete map showing how math, physics, chemistry, biology and social studies interact. For advanced students, areas of interest can be located and neighboring areas can be explored.



nanotechnology are concentrated in and However, many disciplines in the Life and Medical Sciences also have nanotechnology applications.

Research communities in proteomics are centered in Biochemistry. In addition, there is a heavy focus in the tools section of chemistry, such as (The balance of the proteomics communities are widely dispersed among the Life and Medical Sciences.

Pharmacogenomics is a relatively new field with most of its activity in Medicine. It also has many communities in Biochemistry and two communities in the Social Sciences.

I.10 The Structure of Science - Kevin W. Boyack and Richard Klavans - 2005

most interdisciplinary of the sciences.

Impact

United States Patent

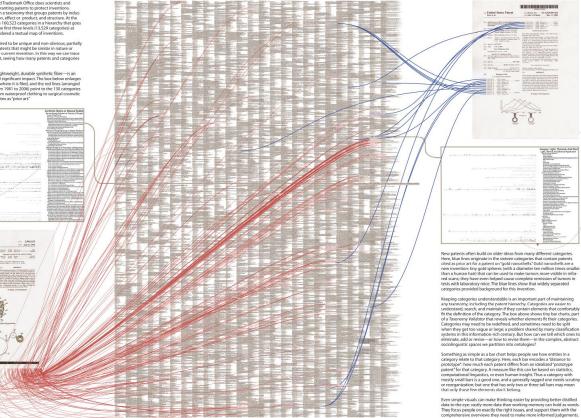
The United States Patent and Trademark Office does scientists and industry a great service by granting patents to protect inventions. Inventions are categorized in a taxonomy that groups patents by industry or use, proximate function, effect or product, and structure. At the time of this writing there are 160,523 categories in a hierarchy that goes 15 levels deep. We display the first three levels (13,529 categories) at right in what might be considered a textual map of inventions.

Patent applications are required to be unique and non-obvious, partially by revealing any previous patents that might be similar in nature or provide a foundation for the current invention. In this way we can trace the impact of a single patent, seeing how many patents and categories it affects

The patent on Goretex-a lightweight, durable synthetic fiber-is an example of one that has had significant impact. The box below enlarges the section of the hierarchy where it is filed, and the red lines (arranged to start along a time line from 1981 to 2006) point to the 130 categories that contain 182 patents, from waterproof clothing to surgical cosmetic implants, that mention Goretex as "prior art."

The US Patent Hierarchy

Prior Art



A Topic Map of NIH Grants 2007

Oxide (NOS) Signaling, a major biochem-

ical pathway for vasodilation, and grants

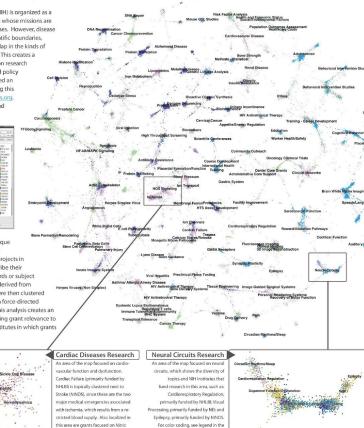
on Hemodynamics, Sickle Cell Disease, and Aneurysms.

Bruce W. Herr II (Chalklabs & IU), Gully Burns (ISI), David Newman (UCI), Edmund Talley (NIH)

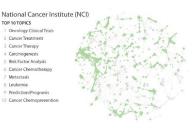
The National Institutes of Health (NHI) is organized as a primarily focused on distinct diseases. However, disease etiologies and therapies flout scientific boundaries, and thus there is tremendous overlap in the kinds of research funded by each Institute. This creates a daunting landscape for decisions on research directions, funding allocations, and policy formulations. Shown here is devised an interactive topic map for navigating this landscape, online at <u>www.nihaps.org.</u> Institute abbreviations can be found at <u>www.nihapov/fcd.</u>



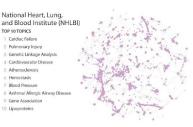
Topic modeling, a statistical technique that automatically learns semantic categories, was applied to assess projects in terms used by researchers to describe their work, without the biases of keywords or subject headings. Crant similarities were derived from their topic mixtures, and grants were then clustered on a two-dimensional map using a force-directed simulated annealing algorithm. This analysis creates an interactive environment for assessing grant relevance to research categories and to NIH Institutes in which grants are localized.



ChalkLabs 🖞 🌌 UCIRVINE 🙆



National Institute of General Medical Sciences (NIGMS) Toe IotorRes 2 Arec Cystalogaphy 2 Protein NMR 4 Computational Models 5 Yeast Biology 6 Metalloprotease 7 Enzymatic Mechanisms 8 Protein Complexes 9 Invertemente Zebrafish Genetics



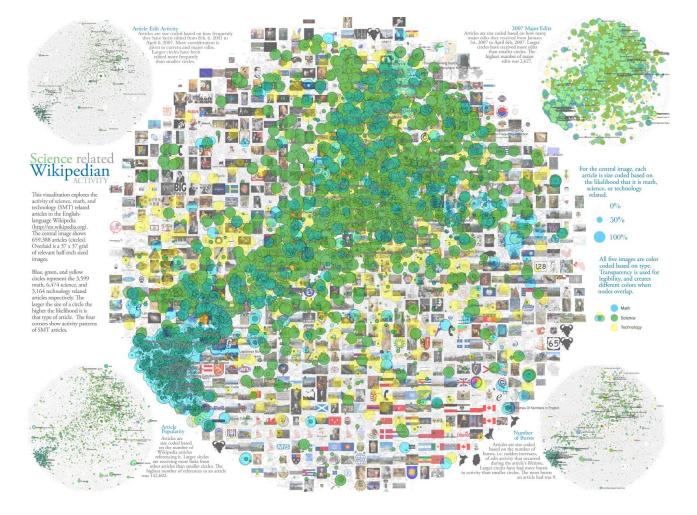
National Institute of Mental Health (NIMH) Top 1070/CS 2 Schizophenia 3 Behavioal Intervention Studies 4 Mental Health 5 Depression 6 Cognithe-Behavior Therapy 7 AIDS Prevention 8 Genetic Unkage Analysis

9 Adolescence

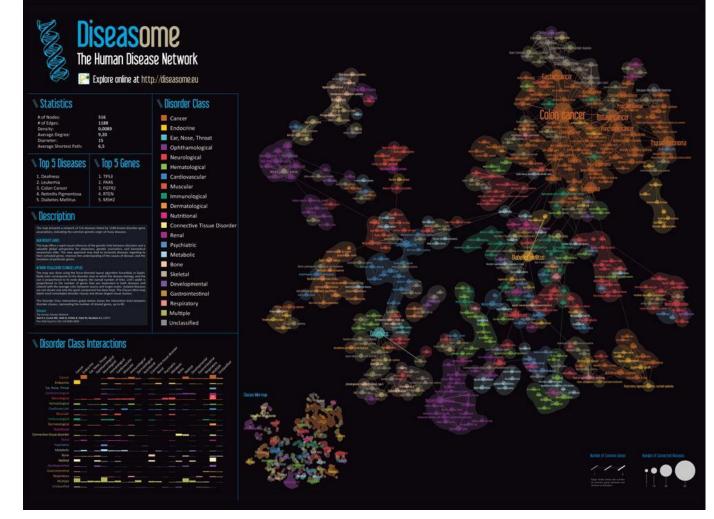
10 Childhood



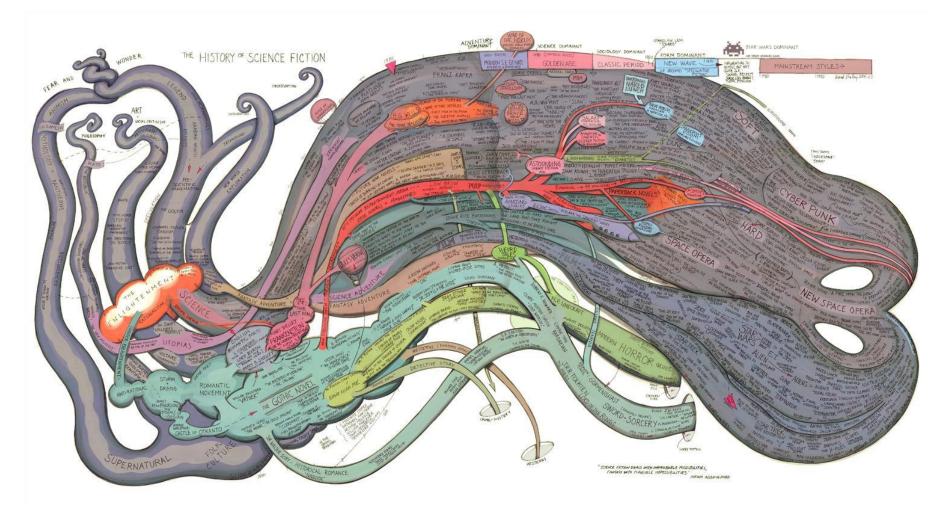
upper-left inset.



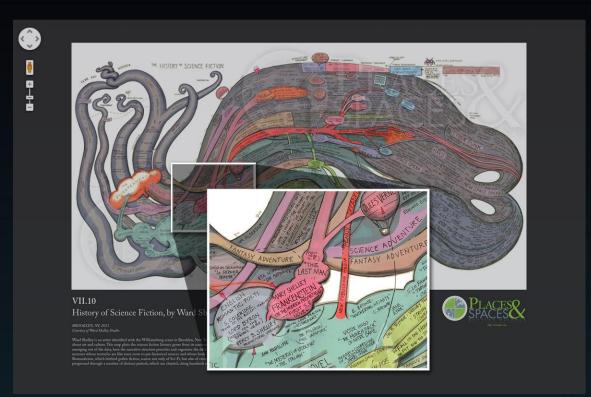
III.8 Science-Related Wikipedian Activity - Bruce W. Herr II, Todd M. Holloway, Elisha F. Hardy, Katy Börner, and Kevin Boyack - 2007



VI.3 Diseasome: The Human Disease Network - Mathieu Bastian and Sébastien Heymann - 2009



Check out our Zoom Maps online!



Visit scimaps.org and check out all our maps in stunning detail!

(i) MACROSCOPES FOR INTERACTING WITH SCIENCE



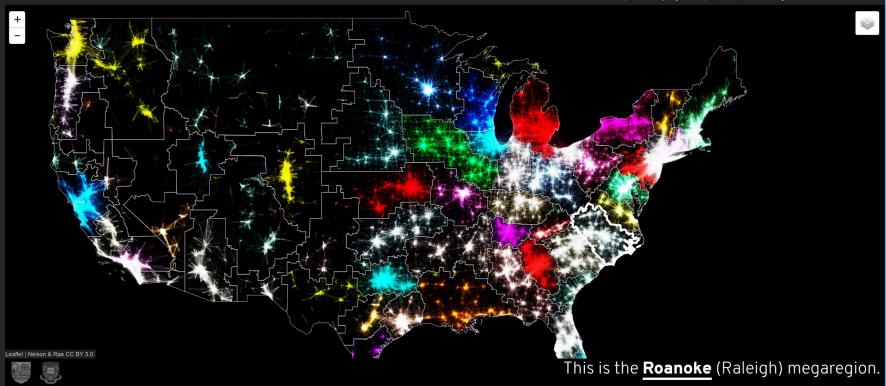


MORE INFO



THE MEGAREGIONS OF THE US

Explore the new geography of commuter connections in the US. Tap to identify regions. Tap and hold to see a single location's commuteshed.





Smelly Maps – Daniele Quercia, Rossano Schifanella, and Luca Maria Aiello – 2015

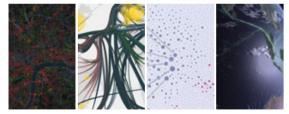
Iteration XI (2015) Macroscopes for Interacting with Science



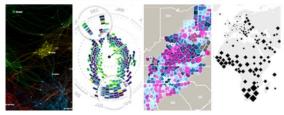
Iteration XIII (2017) Macroscopes for Playing with Scale



Iteration XII (2016) Macroscopes for Making Sense of Science

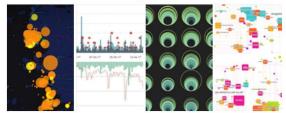


Iteration XIV (2018) Macroscopes for Ensuring our Well-being



Iteration XV (2019)

Macroscopes for Tracking the Flow of Resources



Iteration XVI (2020) Macroscopes for Harnessing the Power of Data



http://idemo.cns.iu.edu/macroscope-kiosk

Acknowledgments

Exhibit Curators



The exhibit team: Lisel Record, Katy Börner, and Todd Theriault.

http://scimaps.org

Plus, we thank the more than 250 authors of the 100 maps and 16 interactive macroscopes.

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Identify and Overcome Skill Discrepancies

Börner, Katy, Olga Scrivner, Michael Gallant, Shutian Ma, Xiaozhong Liu, Keith Chewning, Lingfei Wu, and James Evans. 2018. 2018. <u>"Skill Discrepancies Between Research, Education, and Jobs</u> <u>Reveal the Critical Need to Supply Soft Skills for the Data Economy"</u>. *PNAS* 115 (50): 12630-12637. doi: 10.1073/pnas.1804247115.

See also https://www.pnas.org/modeling

Skill Discrepancies Between Research, Education, and Jobs Reveal the Critical Need to Supply Soft Skills for the Data Economy

- Data and Crosswalks
- MaxMatch for NLP
- Causal Analyses
- Visualizations

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Edited by William B. Rouse, Stevens Institute of Technology, Hoboken, NJ, and accepted by Editorial Board Member Pablo G. Debenedetti September 12, 2018 (received for review March 14, 2018)

Rapid research progress in science and technology (S&T) and continuously shifting workforce needs exert pressure on each other and on the educational and training systems that link them. Higher education institutions aim to equip new generations of students with skills and expertise relevant to workforce participation for decades to come, but their offerings sometimes misalign with commercial needs and new techniques forged at the frontiers of research. Here, we analyze and visualize the dynamic skill (mis-) alignment between academic push, industry pull, and educational offerings, paying special attention to the rapidly emerging areas of data science and data engineering (DS/DE). The visualizations and computational models presented here can help key decision makers understand the evolving structure of skills so that they can craft educational programs that serve workforce needs. Our study uses millions of publications, course syllabi, and job advertisements published between 2010 and 2016. We show how courses mediate between research and jobs. We also discover responsiveness in the academic, educational, and industrial system in how skill demands from industry are as likely to drive skill attention in research as the converse. Finally, we reveal the increasing importance of uniquely human skills, such as communication, negotiation, and persuasion. These skills are currently underexamined in research and undersupplied through education for the labor market. In an increasingly data-driven economy, the demand for "soft" social skills, like teamwork and communication, increase with greater demand for "hard" technical skills and tools.

science of science | job market | data mining | visualization | market gap analysis

E ducation has been a critical vehicle of economic growth and social progress throughout the modern era. Higher education

doors. Some predictions say hundreds or even thousands of colleges and universities will close or merge in the coming years (4). In addition, there seem to be major discrepancies and delays between leading scientific research, job market needs, and educational content. This has been particularly expressed with respect to science, technology, engineering, and mathematics jobs, where scientific and technological progress is rapid. Strategic decision making on what to teach, whom to hire, and what new research to fund benefits from a systematic analysis of the interplay between science and technology (S&T) developments, courses and degrees offered, and job market needs. Specifically, stakeholders in US higher education urgently need answers to the following questions. (i) Students: what jobs might exist in 5-10 years? What educational trajectories will best achieve my dream job? What core and specialized skills are required for what jobs and offered by what schools and programs? (ii) Teachers: what course updates are most needed? What balance of timely vs. timeless knowledge should I teach? How can I innovate in teaching and maintain job security or tenure? (iii) Universities: what programs should be created? What is my competition doing? How do I tailor programs to fit workforce needs? (iv) Science funders: how can S&T investments improve short- and long-term prosperity? Where will advances in knowledge also yield advances in skills and technology (5)? (v) Employers: what skills are needed next year and in 5 and 10 years? Which institutions produce the right talent? What skills are listed in job advertisements by my competition? How do I hire and train



16

Study the **(mis)match** and **temporal dynamics** of science and technology (S&T) progress, education and workforce development options, and job requirements.

Challenges:

- Rapid change of STEM knowledge
- Increase in tools, AI
- Social skills (project management, team leadership)
- Increasing team size

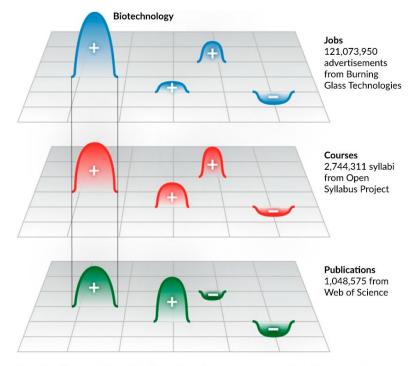
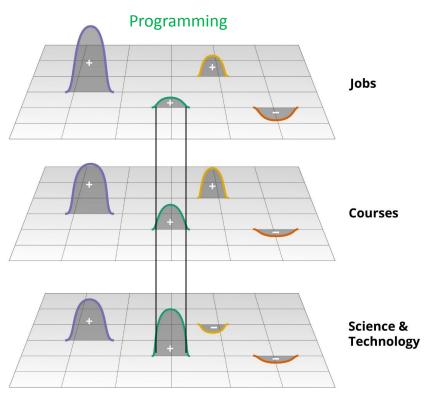
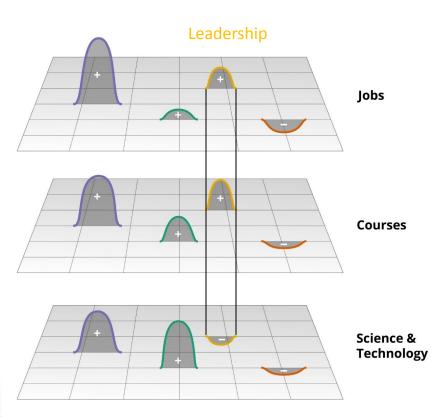


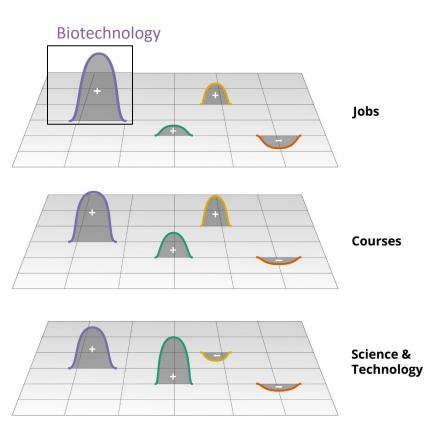
Fig. 1. The interplay of job market demands, educational course offerings, and progress in S&T as captured in publications. Color-coded mountains (+) and valleys (-) indicate different skill clusters. For example, skills related to Biotechnology might be mentioned frequently in job descriptions and taught in many courses, but they may not be as prevalent in academic publications. In other words, there are papers that mention these skills, but labor demand and commercial activity might be outstripping publication activity in this area. The numbers of jobs, courses, and publications that have skills associated and are used in this study are given on the right.



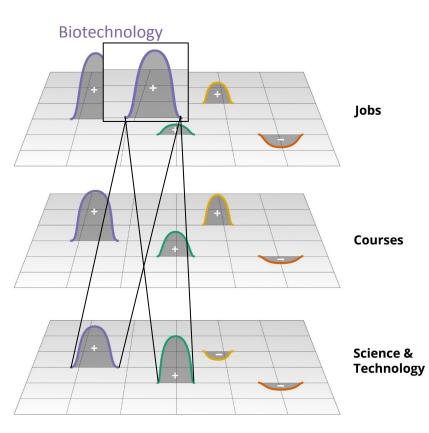














Stakeholders and Insight Needs

- **Students:** What jobs will exist in 1-4 years? What program/learning trajectory is best to get/keep my dream job?
- **Teachers:** What course updates are needed? What balance of timely and timeless knowledge (to get a job vs. learn how to learn) should I teach? How to innovate in teaching and maintain job security or tenure?
- Universities: What programs should be created? What is my competition doing? How do I tailor programs to fit local needs?
- Science Funders: How can S&T investments improve short- and long-term prosperity? Where will advances in knowledge also yield advances in skills and technology?
- **Employers:** What skills are needed next year and in 5 and 10 years? Which institutions produce the right talent? What skills does my competition list in job advertisements?
- Economic Developers: What critical skills are needed to improve business retention, expansion, and recruitment in a region?

What is ROI of my time, money, compassion?



Ш

Urgency

• 35% of UK jobs, and 30% in London, are at high risk from automation over the coming 20 years.

https://www2.deloitte.com/content/dam/Deloitte/uk/Documents/uk-futures/london-futures-agilet own.pdf

• The rise of artificial intelligence will lead to the displacement of **millions of blue-collar as well as white-collar jobs** in the coming decade.

Auerswald PE (2017) The Code Economy: A Forty-thousand-year History; Beyer D (2016) The future of machine intelligence: Perspectives from leading practitioners; Brynjolfsson E, McAfee A (2014) The second machine age: Work, progress, and prosperity in a time of brilliant technologies; Ford M (2015) Rise of the Robots: Technology and the Threat of a Jobless Future.

• The pandemic is speeding up automation, and 85 million jobs are on the line.

https://www.cnn.com/2020/10/20/business/wef-future-of-jobs-report/index.html



Skill Discrepancies Between Research, Education, and Jobs Reveal the Critical Need to Supply Soft Skills for the Data Economy

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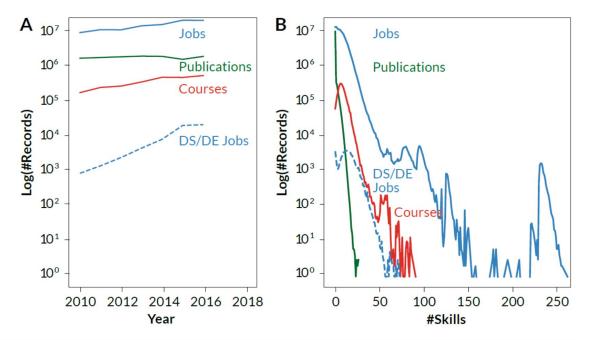
This paper results from the Arthur M. Sackler Colloquium of the National Academy of Sciences, "Modeling and Visualizing Science and Technology Developments," held Decemter 4.5. 2017, at the Armald and Mathematication Restrict of the National Academics of

Datasets Used

Job advertisements by Burning Glass posted between Jan 2010-Dec 2016.

Web of Science publications published Jan 2010-Dec 2016.

Course descriptions from the Open Syllabus Project acquired in June 2018 for courses offered in 2010-2016.



Data Type	#Records	#Records with skills	#Records without skills
All Courses	3,062,277	2,744,311	54,733
All Jobs	132,011,926	121,073,950	10,937,976
DSDE Jobs	69,405	65,944	3,461
All Publications	15,691,162	1,048,575	14,642,587
DSDE Publications	1,048,575	807,756	240,819



Fig. 2. Basemap of 13,218 skills. In this map, each dot is a skill, triangles identify skill clusters, and squares represent skill families from the Burning Glass (BG) taxonomy. Labels are given for all skill family nodes and for the largest skill cluster (NA) to indicate placement of relevant subtrees. Additionally, hard and soft skills are overlaid using purple and orange nodes, respectively; node area size coding indicates base 10 log of skill frequency in DS/DE jobs. Skill area computation uses Voronoi tessellation.

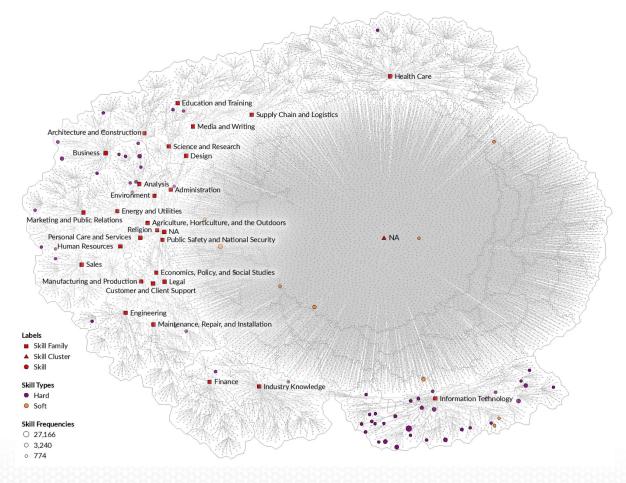
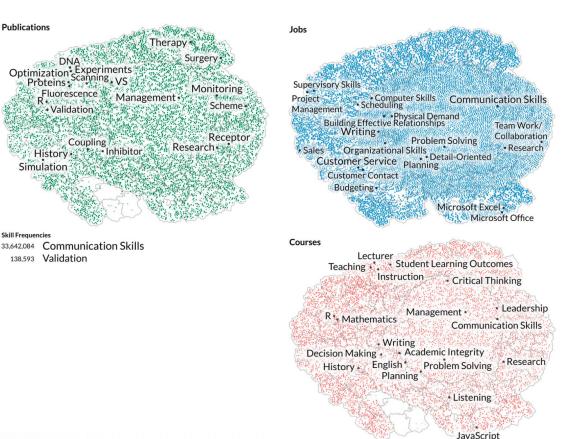




Fig. 3. Basemap of 13,218 skills with overlays of skill frequency in jobs, courses, and publications. This figure substantiates the conceptual drawing in Fig. 1 using millions of data records. Jobs skills are plotted in blue, courses are in red, and publications are in green. Node area size coding indicates base 10 log of skills frequency. The top 20 most frequent skills are labeled, and label sizes denote skill frequency.





Skill bursts in Jobs Android **Skill bursts in Publications** Skill co-bursts Apache Hadoop **Document Management Electrical Engineering Energy Engineering Environmental Science** Facebook HRMS Industrial Engineering **Marketing Analytics** Maximo Social Gaming Social Media Storage Systems Web Analytics 2010 2011 2012 2013 2014 2015 2016

Fig. 4. Burst of activity in DS/DE skills in jobs and publications. Each burst is rendered as a horizontal bar with a start and an end date; skill term is shown on the left. Skills that burst in jobs are blue; skills bursting in publications are green. Seven skills burst in both datasets during the same years and are shown in gray. HRMS stands for human resources management system, and Maximo is an IBM system for managing physical assets.



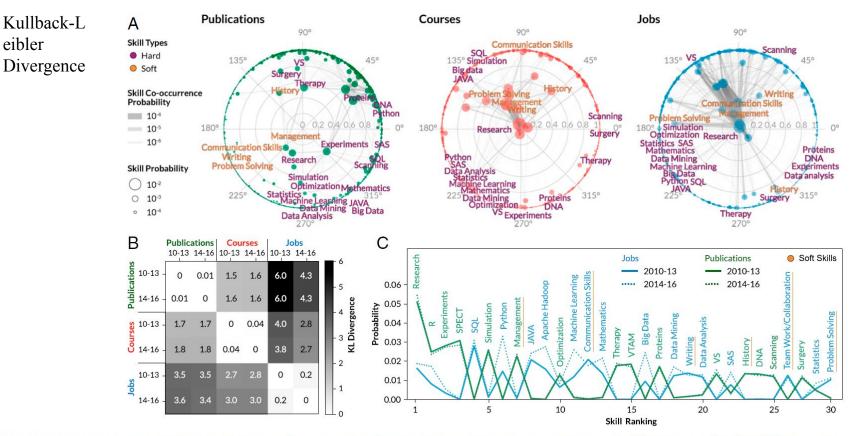
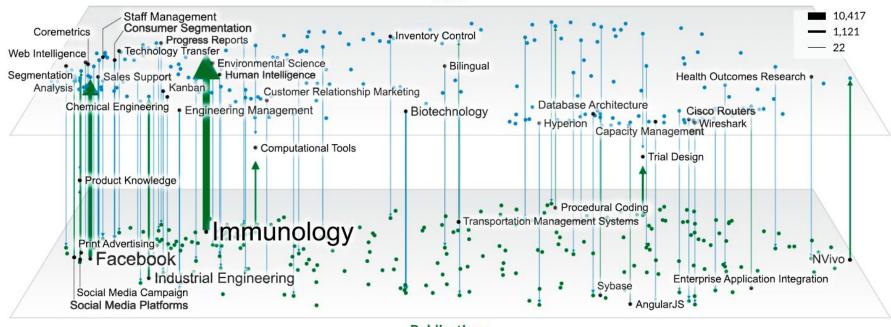


Fig. 5. Structural and dynamic differences between skill distributions in jobs, courses, and publications for 2010–2013 and 2014–2016. (A) Poincaré disks comparing the centrality of soft skills (orange) and hard skills (purple) across jobs, courses, and publications. (*B*) KL divergence matrix for jobs, courses, and publications in 2010–2013 and 2014–2016. (C) The most surprising skills in publications and jobs; *R* is a scripting language, VTAM refers to the IBM Virtual Telecommunication Access Method application, VS is the integrated development environment Visual Studio, and SAS is a data analytics software.







Publications

Fig. 6. Strength of influence mapping. Top 200 most frequent skills in jobs (blue) and in publications (green) plotted on the skills basemap from Fig. 2. Arrows represent skills with significant Granger causality (*P* value < 0.05). Line thickness and label size indicate skill frequency. The direction and thickness of each arrow indicate the *F*-value strength and direction.



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Fig. 7. Multivariate Hawkes Process influence network of DS/DE skills within job advertisements 2010–2016. Each of the 45 nodes represents a top-frequency skill (29 soft and 16 hard skills) with a strong influence edge from/to other skill(s) in job advertisements between 2010 and 2016. Node and label size correspond to the number of times that the skill appeared in a job advertisement. Thickness of the 75 directed edges indicates influence strength.

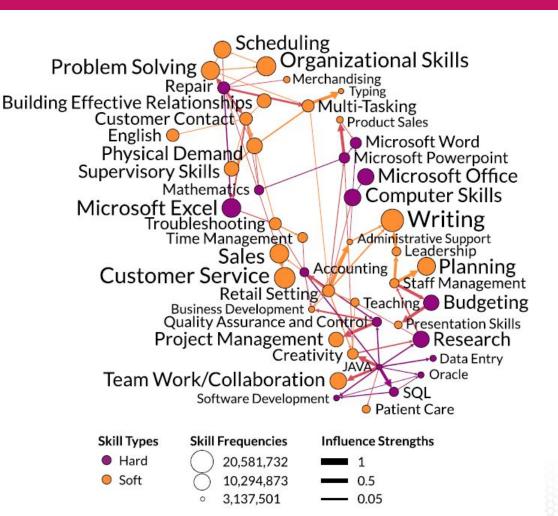
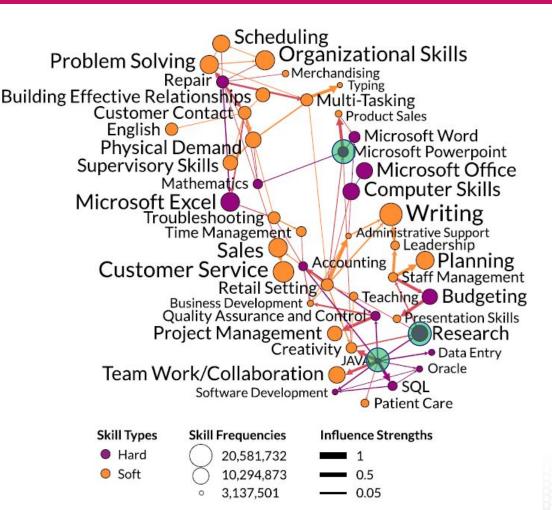




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Results

- Novel cross-walk for mapping publications, course offerings, and job via skills.
- Timing and strength of burst of activity for skills (e.g., Oracle, Customer Service) in publications, course offerings, and job advertisements.
- Uniquely human skills such as communication, negotiation, and complex service provision are currently underexamined in research and undersupplied through education for the labor market in an increasingly automated and AI economy.
- The same pattern manifests in the domain of DS/DE where teamwork and communication skills increase in value with greater demand for data analytics skills and tools.
- Skill demands from industry are as likely to drive skill attention in research as the converse.



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