

LALink: Educational Data Science (Virtual) Demos

Christopher Brooks & George Siemens, University of Texas Arlington
Pete Smith, University of Michigan
Serdar Abaci, Joshua Quick & Katy Börner, IUB

CNS Talk, Social Science Research Commons, Woodburn Hall 200

October 17, 2016

Learning Analytics

Empowering Teachers: How to make sense of the activities of thousands of students? How to guide them?

Empowering Students: How to navigate learning materials and develop successful learning collaborations across disciplines and time zones?

Empowering Researchers: How do people learn? What pedagogy works (in a MOOC) and when?

Empowering MOOC Platform Designers: What technology helps and what hurts?

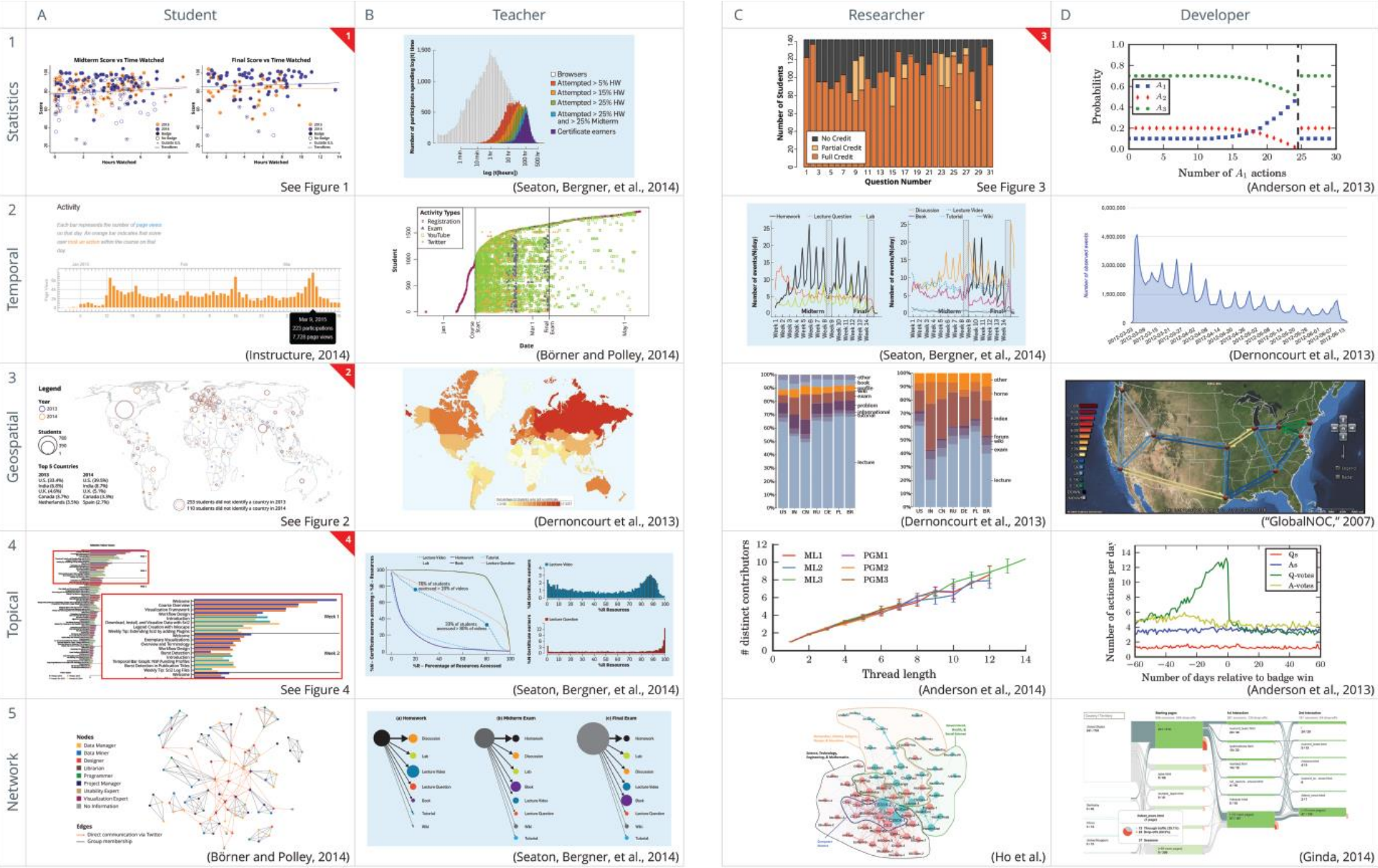


Figure 1: Analysis types vs. user needs.

Emmons, Light, and Börner. "[MOOC Visual Analytics: Empowering Teachers, Students, Researchers, and Developers of Massively Open Online Courses](#)". *Journal of the Association for Information Science and Technology* (in press).

Educational Data Science: Precision Learning, Teaching, and Leadership

IU Emerging Area of Research Proposal

“We will develop, validate, and optimize models that explain and help predict the impact of different interventions on student success at IU and in life.”



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AND COMPUTING**

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Bloomington



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ANTHROPOLOGY**

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The Team

- **Katy Borner**, Victor H. Yngve Distinguished Prof of Information Science, ILS, SOIC
- **Raymond Burke**, E.W. Kelley Prof of Marketing, KSB
- **Robert Goldstone**, Chancellor's Prof, Psychological & Brain Sciences, COAS
- **Dennis Groth**, Vice Provost for Undergraduate Education
- **Daniel Hickey**, Prof, Learning Sciences Program, SoE
- **Michael Kaganovich**, Prof of Economics, Economics, COAS
- **George Rehrey**, PI Consultant with IU's CITL; Director of SOTL
- **Anastasia Morrone**, Prof of Educational Psychology, IUPUI School of Education; Associate Vice President for Learning Technologies, OVPIT; Dean of IT at IUPUI
- **Jennifer Meta Robinson**, Prof of Practice, Anthropology, COAS
- **Linda Shepard**, Senior Assistant Vice-Provost for Undergraduate Education; Director of Bloomington Assessment & Research
- **Timothy F. Slaper**, Indiana Business Research Center, IUB



Big Questions

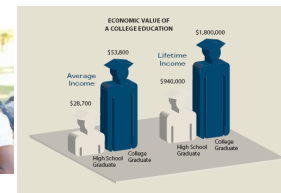
- What would college students, faculty, and other stakeholders do differently if they had easy, first-hand access to the data already created by college life in the information age?
- What wisdom about learning and life could students actualize from pathways visualized through documents, data, code, expertise, laboratory outcomes, class performance, and grades?
- What leverage points for learning could faculty discern and operationalize?
- What interventions should faculty/units/institutions implement for positive gains?

Changes in Higher Education

Today



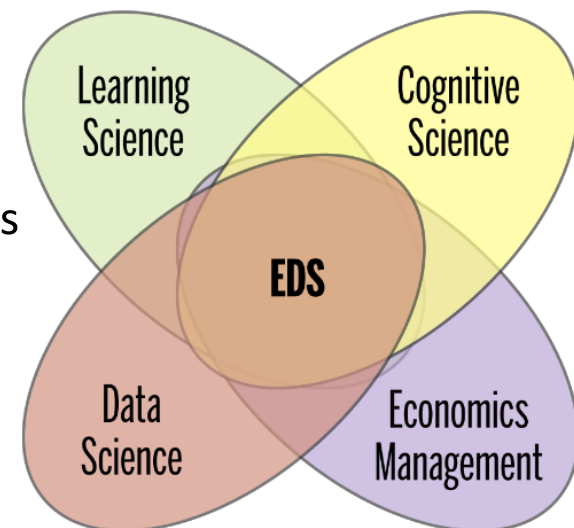
Tomorrow



Research Cores

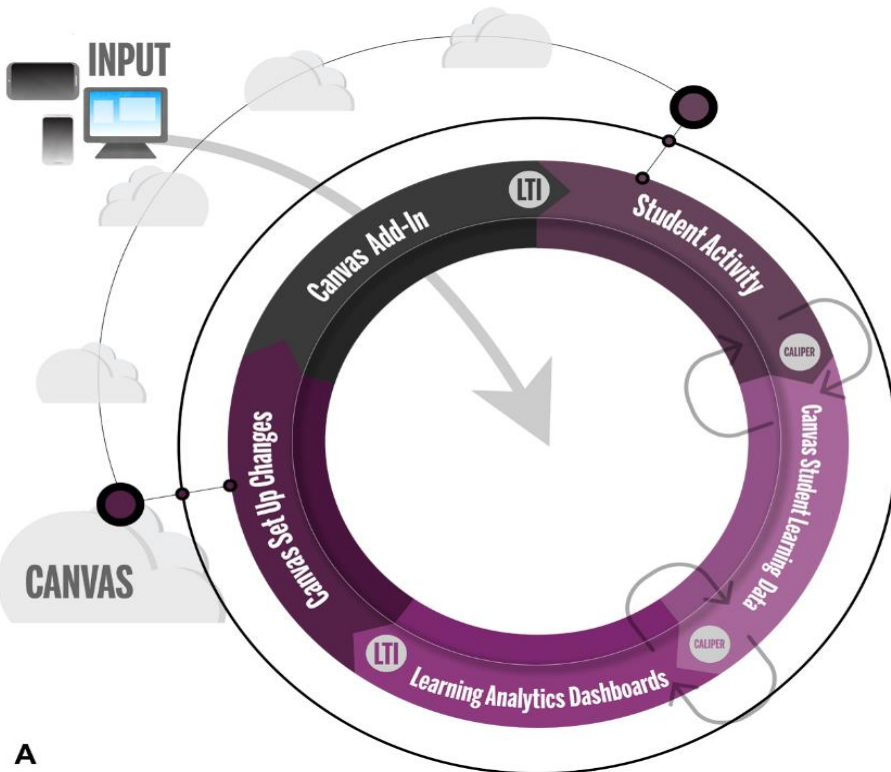
The team will perform cutting-edge, interdisciplinary research in **Educational Data Science (EDS)** at the intersection of four research areas:

- ***Cognitive Science > Classroom Experiments*** investigates the cognitive and social variables, patterns, and leverage points in learning and teaching.
- ***Learning Science > Student Support*** investigates the impact of curricular interventions on student success at IU and in life.
- ***Decision Science: Economics of Higher Education*** investigates the economic value of education across scales—from micro to macro. ***Management/Student Choice Research*** investigates the impact of incentives and educational product offerings on short-term and long-term decision making.
- ***Data Science > Learning Analytics*** performs research on data mining, modelling, and visualization techniques that increase “data (visualization) literacy” and data-driven decision making.

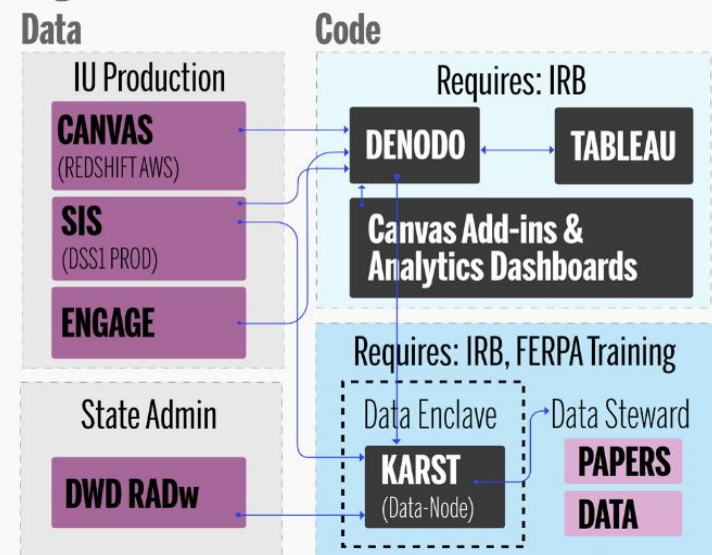


Cyberinfrastructure Core

- Implements novel means to provision sensitive data via secure data enclaves and federated Denodo virtualized databases.
- Develops novel functionality for existing learning management systems (LMS) such as Canvas using LTI and Caliper.
- Uses/extends Tableau to serve actionable dashboards for IU leadership.



Cyberinfrastructure



A

B

Establishing EDS and Ensuring IU Leadership

Capitalizing on existing IU strengths:

- Student Learning Analytics (SLA) Fellows Program
- Scholarship of Teaching and Learning Program
- Learning Technologies, UITS
- Learning Science Research, PBS, COAS
- Cognitive Science Program, IUB
- Learning Sciences Program, School of Education
- Bloomington Assessment and Research (BAR) office
- Indiana Business Research Center, <http://ibrc.indiana.edu>
- Decision Support Initiative, <http://dsi.iu.edu>

Proactive collaborations with other institutions:

- Unizin—11-institution digital learning consortium, <http://unizin.org>
- Bay View Alliance—8-institution Student Learning Analytics (SLA) initiative



INDIANA UNIVERSITY

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TEACHING AND LEARNING

Office of the Vice Provost for Undergraduate Education /
University Information Technology Services
Bloomington



Digital Innovation Greenhouse at University of Michigan

Pete Smith, University of Michigan

The University of Michigan has engaged in a breadth approach to learning analytics, and is involved in scholarly activity in the field, applied technology development, and institutional infrastructure investment. In this talk, the rich ecosystem of educational innovation initiatives will be surveyed, with a particular focus on (a) investments in scholarly learning analytics work, including two \$1.25M interdisciplinary learning analytics grants funded in part through the UM data science initiative, (b) activities in the Digital Innovation Greenhouse (DIG), which serves as an on-campus education technology accelerator to address this challenge (<http://ai.umich.edu/about-ai/digital-innovation-greenhouse>), and (c) institutional investment in Unizin and the development of a learning analytics architecture to enable data-driven rescession making.

UTA: Bridging Research and Practice

Christopher Brooks & George Siemens
University of Texas Arlington

Large scale data has resulted in increased interest in learning sciences and related research. Much of this research interest is coming from non-traditional education fields as physicists, biologists, and others begin to analyze the data generated by learners in online and blended environments. A second trend has been to incorporate the practices of business intelligence to improve how universities make decisions about student support, recruitment, and institutional resource allocation. In most universities, the research and the practice of analytics are treated as separate silos. At University of Texas Arlington, we have created an integrated model where our learning analytics research (LINK Research Lab) coordinates extensively with our University Analytics department. This discussion will focus on the components of an integrated research/practice system as well as the challenges and ongoing opportunities.

Learning Analytics Initiatives at Indiana University

Serdar Abaci and Joshua Quick, IUB

We will present the initial developments of learning analytics initiatives at Indiana University at an institutional level. We will also give an overview of our experience in processing, analyzing, visualizing, and interpreting the e-textbook reading behavior data that is available from the Unizin Engage e-text reader and discuss the research implications of studying instructional activity data from digital learning environments such as the Learning Management System (LMS).

Learning Analytics Innovation at the University of Michigan

Creating Scholarly, Practical, and Institutional Impact



Dr. Christopher Brooks
Research Assistant Professor, School of Information
Director of Learning Analytics & Research,
Office of Academic Innovation
University of Michigan
brooks@umich.edu @cab938

U-M Approach To Learning Analytics

- Has a **scholarly** component...
 - a dozen faculty involved in grant writing, publishing, and graduate student mentorship in learning analytics
- Has a **practical** component...
 - building next generation tools and learning experiences for U-M learners based upon analytics and data
- Is an **institutional** activity...
 - driven at the highest levels (Provost) with service units in deep collaboration

Scholarly

- The Provost's Learning Analytics Task Force, Dr. Tim McKay (2012-2015)
- A significant community building activity through the **Student Learning and Analytics at Michigan** (SLAM) seminar series
- Increased involvement of U-M scholars with SOLAR
 - Dr. Stephanie Teasley, incoming President
 - Learning Analytics Summer Institute (LASI) 2016



Scholarly

- Continued nurturing of local community of scholars through Academic Innovation at Michigan (AIM) Analytics (2014-Present)
- Supporting next-generation learning analytics through the Michigan Institute for Data Science (MIDAS)
 - Two \$1.25M interdisciplinary internal projects on learning analytics awarded for AY16
- Several external awards (NSF) to continue applied learning analytics projects (e.g. eCoach \$1.9M)

Scholarly

- Broad array of topics and interests:
 - Predictive modeling of student success
 - Nudge interventions
 - Text and educational discourse analysis (META, Mwrite)
 - Massive open online courses
 - Holistic modeling of students, psychological (affective) states
- Inter- and Multidisciplinary approach
 - Faculty from Information, CS, Education, Physics, Chemistry, English...

Practical



- Learning analytics are actively used to support academic innovation at U-M
- One place is through the Digital Innovation Greenhouse (Dr. Tim McKay)
 - Interesting model of institutional funded scholarly work turned institutional asset!
 - Educational technology incubation in higher ed
 - Academic Reporting Toolkit (ART) 2.0
 - Electronic Coaching (ECoach)
 - Advisor-facing Early Warning System (Student Explorer)

Practical

- ART 2.0
- Dr. Gus Evrard
- Dr. Chris Teplovs
- Data in agg
from student
course review

SI 365

Cyberscience: Computational Science and the Rise of the Fourth Paradigm

This course invites students to understand the ways in which data-rich, compute-intensive, collaborative research drives discovery in the natural and social sciences. Through readings, activities, and discussion with invited guests, students will gain an appreciation of the opportunities and challenges posed by the fast-growing, interdisciplinary subject of data science.

Advisory prerequisites:

Computing language course (e.g., EECS 183, 280, ENGR 101), Introductory statistics (e.g., Stats 250)

Credits:

3.00

Evaluation Data

Learn more about this [evaluation data](#).



65% of respondents expressed a **strong desire** to take this course.



86% of respondents reported **learning a lot** from this course.



22% of respondents reported the workload as **heavy**.

Practical

- Simple data about the makeup of students in the course

Instructors

Who teaches the course?

Show 10 entries

Search:

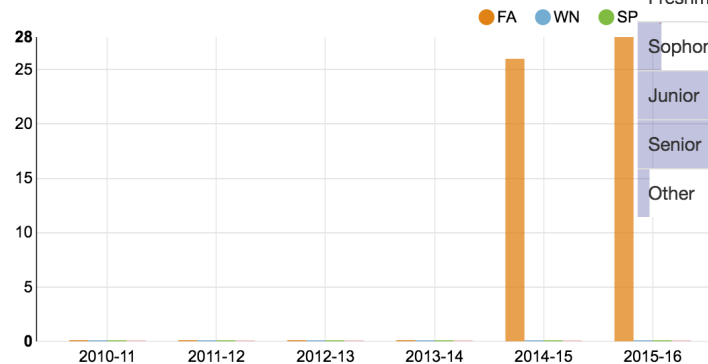
Who	# Terms taught	Most recently
Evrard, August	2	Fall 2015

Showing 1 to 1 of 1 entries

Previous 1 Next

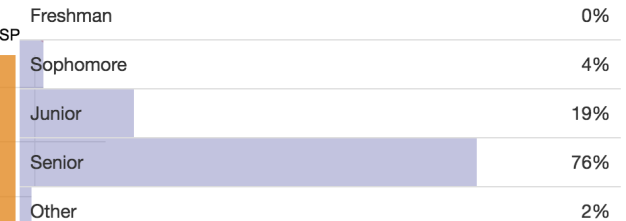
Enrollment

When is it offered and how many people take it?



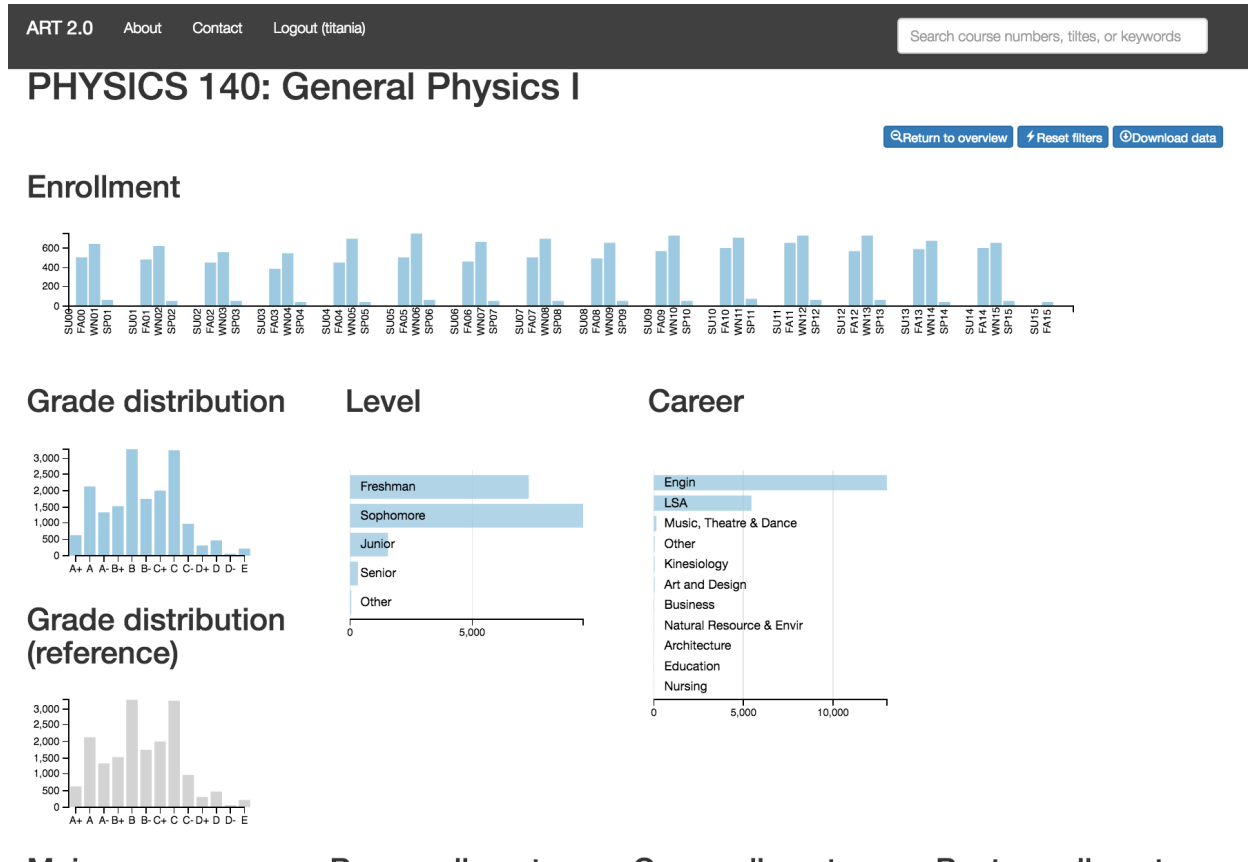
Level

The year in school (based on credit hours earned) students were at the beginning of the term in which they took this course.



Practical

- Explorable details about data about students in the course (for faculty)



Student Explorer

- Kris Steinhoff,
Dr. Steve Lonn,
Dr. Stephanie
Teasley
- At a glance early warning
for advisors

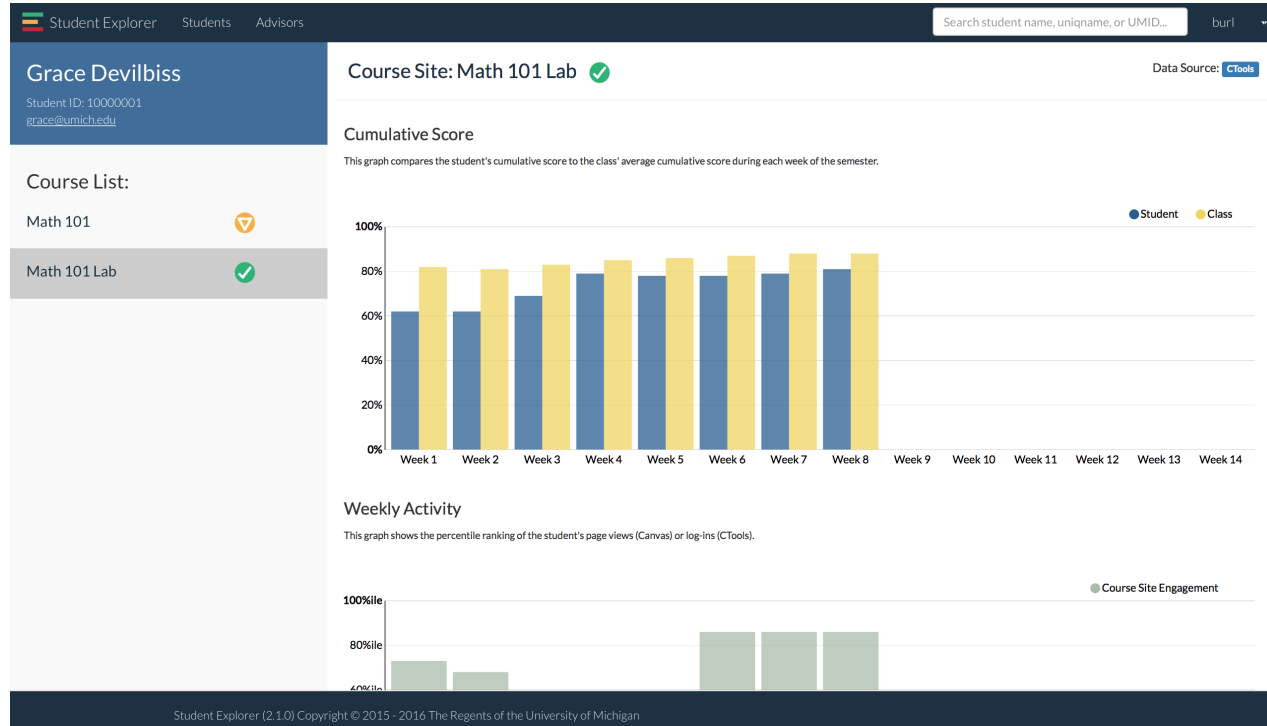
The screenshot shows the 'Student Explorer' interface. At the top, there are navigation tabs for 'Student Explorer', 'Students', and 'Advisors'. A search bar on the right contains the text 'Search student name, unigname, or UMID...' and a dropdown menu with the name 'burl'. Below the navigation is the name 'Burl Chandler' in red. The main content is a table titled 'Students' with columns for 'Name', 'Student ID', 'Status', and 'Cohorts'. The table lists six students with various status icons (checkmarks, exclamation marks, and triangles) and cohort names like 'Special Probation F14'.

Name	Student ID	Status	Cohorts
James Bond	10000021	✓ ! ! ▾ ✓	Special Probation F14 Special Probation W15 Special Probation F15
Theo Callan	10000008	▾ ! ●	Special Probation W15
Grace Devilbiss	10000001	▾ ✓	Special Probation F14
Caroyln Grayer	10000006	▾	Special Probation F14 Special Probation W15
Nocourses Guy	10000023		Special Probation F15

Page navigation: 1 2 Next

Student Explorer

- Behaviors of students in courses



ECoach

- Nudging students based on behavior and profiles
- Dr. Tim McKay

ECoach My Coaches

Your personal plan for Exam 1

Here we go, Darby — it's almost exam time. We've got some ideas to help you stay on track for the A or A+ you want.

Are you caught up?

First, let's see where things stand with your scores...

Weekly Reviews: 100.0%

Nice work! You've got a great head start studying for the exam because you've been keeping up all along.

As an athlete, you know about discipline. You can do this.

Tiny changes to habits can make a big difference. Check out some ideas.

COURSE GRADE

Legend: Current Grade (red line), Goal Grade (dotted line)

Read More

To-Do Items

WEEK 7 - OCT 17

- Turn in your design for Project 3 (due 10/24)** Projects 10/17

Hopefully by now you have the global wind and wave data read in correctly, and plots 1 & 2 completed (not

Message Center 17 Grade Calculator Journal

ECoach

ECoach My Coaches

SET YOUR GOAL

What grade are you aiming to get on your upcoming exam?

0 93 100

How motivated are you to get this grade?

Not At All 1 2 3 4 5 6 7 Extremely

How important is it for you to achieve this grade?

My Coaches

6 7 Extremely

ECoach My Coaches

CHOOSE YOUR TOOLS

Which resources will help you prepare for this exam?

Please take a moment to consider the types of questions that will be on the exam.

To achieve the grade that you want, what resources (listed below) do you think will help you prepare for this exam most effectively?

<input checked="" type="checkbox"/> Practice exam questions (from Canvas)	<input checked="" type="checkbox"/> ECoach
<input type="checkbox"/> Private tutoring	<input type="checkbox"/> Asking questions in lecture or lab
<input type="checkbox"/> Office hours with a GSI	<input type="checkbox"/> Office hours with a lecturer
<input type="checkbox"/> Study group (or discussions with students)	<input type="checkbox"/> Formula card
<input type="checkbox"/> Textbook readings	<input type="checkbox"/> Lab materials (ILPs)
<input checked="" type="checkbox"/> Problem Roulette past exam questions	<input type="checkbox"/> Past recommended HW problems
<input type="checkbox"/> Video recorded lectures (on Canvas)	<input type="checkbox"/> Past required HW problems

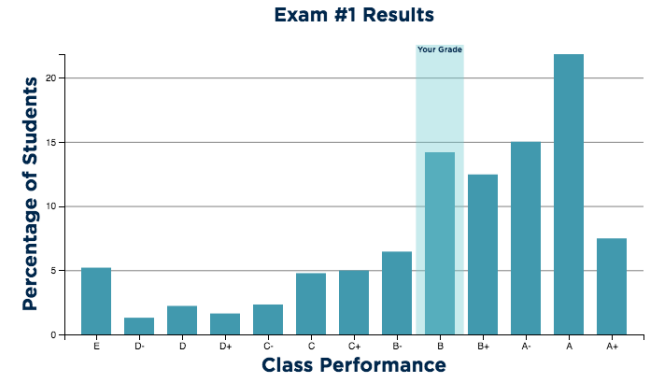
HOW ARE YOU FEELING?

Welcome back, Ben

You made it through the first statistics exam.

You scored a **61 out of 75 points** or **81.3%** which corresponds to a letter grade of a B

Here is where your exam grade falls in the class-wide distribution of exam grades.



How do you feel about your grade on this Exam?

- I'm disappointed
- I feel ok about it

Institutional

- Creation of a unit office and Vice Provost: Digital Education & Innovation, now the **Office of Academic Innovation**
- Compliments existing institutional assets
 - Not IT!
 - Not Teaching and Learning!
- Aim is to seed investment in new educational technologies, models, and methodologies
 - Technology incubation, academic innovation experimentation funding...



James Hilton
*Vice Provost for Academic
Innovation, Dean of Libraries*



James DeVaney
*Associate Vice Provost
for Academic Innovation*

Institutional Assets

- Extends beyond the immediate U-M environment with Unizin Consortium
- Strong support within IT unit on campus
 - Learning Analytics Architecture (LARC) dataset
 - Helping to develop IMS Caliper specification and implementations
 - New processes for data access (MOU, IRB)
- We take (1) cool, proven novel research and (2) scale it to the institution and then (3) share it in our broader consortium



Takeaway

- Learning Analytics at Michigan is
 - Scholarly
 - Practical
 - Institutional
- A broad array of actors doing many things, this summary just scratches the surface!



Christopher Brooks
*Research Assistant Professor,
School of Information
Director of Learning Analytics and Research
Office of Academic Innovation*



LINK Research Lab

Learning Innovation and Networked Knowledge

Pete Smith
Chief Analytics Officer

George Siemens
Executive Director

linkresearchlab.org

Educational Data Science, Many Names

Educational Data Mining

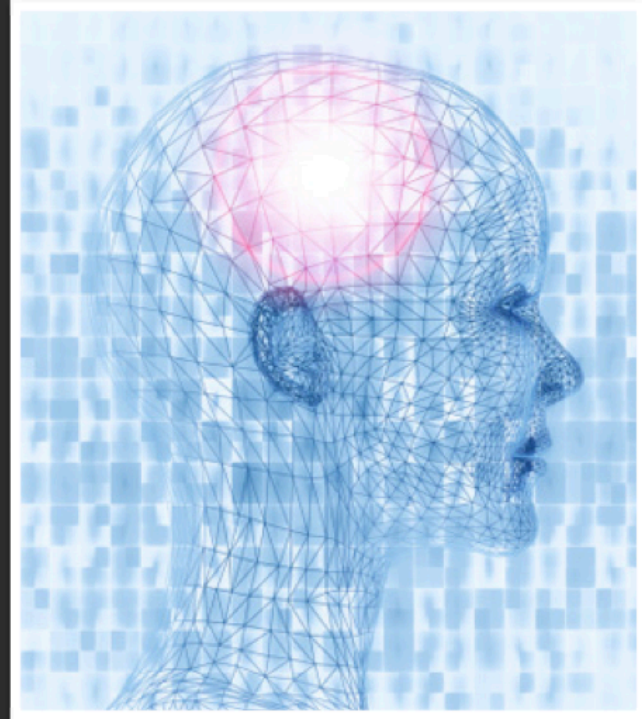
Learning Analytics

“Big Data” in Education

And increasingly...

Machine Learning

Artificial Intelligence



Data-Enriched Educational Products

Online courses that enable the constant logging and tracking of learners through their clickstream data;

E-textbooks that can 'learn' from how they are used;

Adaptive learning systems that enable materials to be tailored to each student's individual needs through automated real-time analysis;

As time goes on...

New forms of data analytics that are able to harvest data from students' actions, learn from them, and generate predictions of individual students' probable future performances;

Automated personal tutoring software that monitors students and gives constant real-time support and shapes the pedagogic experience.

—Mayer-Schönberger & Cukier (2014),

Learning with Big Data: The Future of Education

And emerging today...

New forms of data analytics that are able to harvest data from students' affective states, social and cognitive engagement;

More recently: machine learning drives AI tools such as chatbots, “smart” discussion fora, automated coaching, etc.

“Smart Campus UTA”

Behind it all...

...are models and “training data” for
personal profiles
e-curriculum pathways
models of student activity,
engagement, affective states
models for natural-language
interaction with learners



What data are feeding our models?

At UTA, primary sources are our Student Information System (SIS) and Learning Management System (LMS).

Additional Campus Systems: Student Affairs, Library, Housing and Food Services

Federation of data from neighboring two-year colleges is/will be taking place.

Expanding Geographical Context: Arlington and the DFW Metroplex as “Smart Cities”

UTA Experience

University Analytics

New University Unit of 25 FTE

Data Scientists for Data Mining, Analytics Across the Campus
Academic and Business Enterprise

Learning Innovation and Networked Knowledge (LINK) Lab

Research Facility of 24 including Faculty, Staff, Postdocs, and
Graduate-level Researchers

UA Hardware and Toolsets

Civitas Learning

Multivariate Modeling of Student Persistence, Graduation

IaaS around Student Data

SAS

Visual Analytics

Enterprise Miner

Prediction Suite

Viya Machine Learning/Neural Network Modeling

450 Core Server Farm (Planned)

UTA “Big Data Questions”

How will big data and new models provide a more complex understanding of the learner in higher education today?

How can universities use big data to improve student success (retention and successful progress to graduation)?

Can higher education develop new, more multivariate models of student engagement? How might these models drive faculty, staff, and coaches to improve student cognitive and social presence in formal coursework?

How can we better understand learners of diversity and personalize the educational experience for engagement and success?



About Civitas Learning

- Founded in 2011 by Charles Thornburgh and Mark Milliron
- Provides cloud-based predictive analytics applications for administrators, faculty, students, and advisors
- Helps answer the question of what's working, what's not working, for which students, at each point in their learning journeys



Organize Institutional Data

Unlock Foundational Insights

Enable Targeted Action

PAIRED PREDICTOR PLOT

X: High School Class Percentile

Y: Max ACT Composite Score



Only ACT is <avg

1.58
123:78



ACT + HS% = BEST!

3.98
322:81

[avg persistence]

2.12

766:362

1.36
203:149

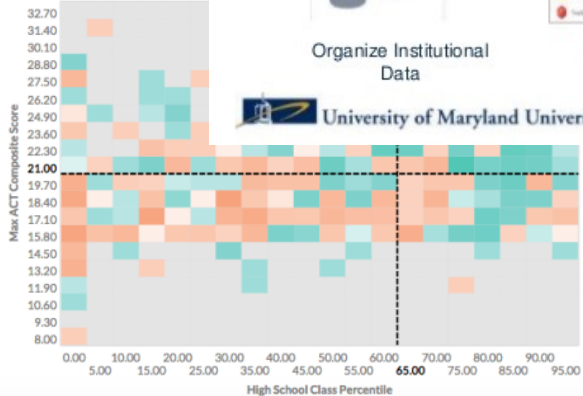


2.19
118:54

Only HS% is >avg

High School Class Percentile Split: ≥ 65.00

High School

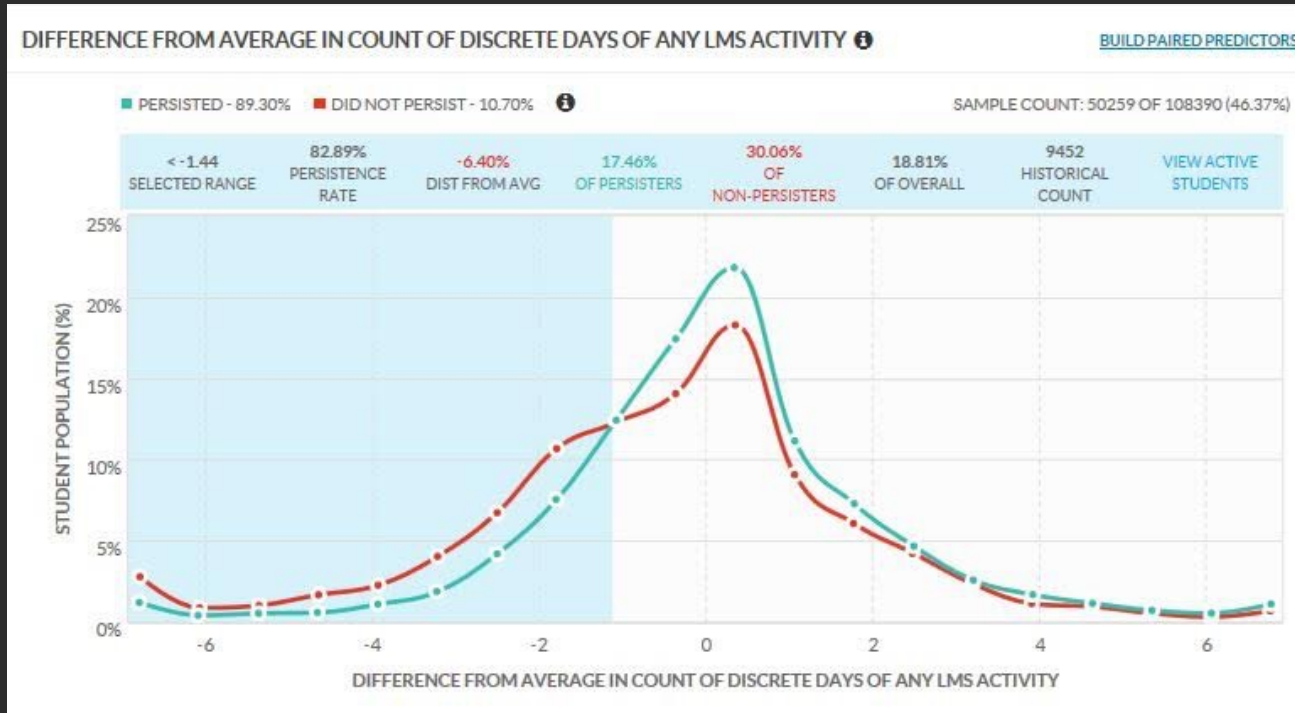


University of Maryland University College

LMS Data in UTA/Civitas Model

fact_web_activity Civ Activity Type Id	fact_web_activity Dim Date Id	fact_web_activity Dim Enrollment Id	fact_web_activity Dim Person Id	fact_web_activity Dim Section Id	fact_web_activity Event Ts	fact_web_activity Raw Activity Type Id
announcement	42619	6469735	8052836	266752	9/7/2016 10:55:19 AM	COURSE_ACCESS_an...
announcement	42619	6469735	8052836	266752	9/7/2016 10:48:52 AM	COURSE_ACCESS_an...
announcement	42611	6415398	8814225	263394	8/30/2016 12:49:29 PM	COURSE_ACCESS_an...
announcement	42611	6415398	8814225	263394	8/30/2016 12:49:14 PM	COURSE_ACCESS_an...
announcement	42610	6446205	9265419	265888	8/29/2016 11:33:26 PM	COURSE_ACCESS_an...
announcement	42610	6446187	9035214	265888	8/29/2016 3:17:15 PM	COURSE_ACCESS_an...
announcement	42580	6354675	331765	261193	7/30/2016 12:41:45 PM	COURSE_ACCESS_an...
announcement	42580	6354675	331765	261193	7/30/2016 12:41:34 PM	COURSE_ACCESS_an...

Sample Student Persistence Model Output




Sample Student Persistence Model Output

inspire™ ADVISOR Student Search [] Welcome, Michael []

Last Multisystem Sync: 9/13/2016 11:00:00 PM []

DASHBOARD



██████████


ID: ██████████

(703) ██████████



██████████@mavs.uta.edu

Send Email


Persistence Probability

 Low

Persistence Change

 Previous → **4 days ago** →  Current

Spring 2017 Enrollment

 Not Enrolled

██████████'s peer group is **continuing mixed/online graduate** students at uta ¹

⚠ **Intervention** 10 personalized factors linked with lower likelihood to persist than peers. ?

FACTOR	IMPACT
Cumulative online GPA is 2.50	MODERATE
Has an LMS grade that is 76.79% below the average of section	MODERATE
Earned 50.00% of credits attempted last term	MODERATE
Is in the 18th percentile for LMS discussion board post creation NEW	LOW
Highest Advanced Placement Physics C: Mechanics score is 2.00	LOW
Lowest course grade this term is 0.00%	LOW
Has withdrawn from 3.00 on-ground credits overall	LOW
0.00% of credits earned last term were on-ground	LOW
Highest Advanced Placement World History score is 3.00	LOW
Has made 2 major changes overall	LOW

▼ **Current Course Information: Fall 2016** 6 credits this semester

Current Session	6 Credits	Start Date: 08/25/2016	End Date: 12/07/2016
COURSE NAME	CURRENT GRADE / AVG.	UNIQUE DAY VISITS / AVG.	RELATIVE ATTENDANCE
BRAIN AND BEHAVIOR 2168-1-86425	0 / 0%	1 / 11	<div style="width: 100%; height: 10px; background-color: red;"></div>
FAMILY CAREGIVING & AGING 2168-1-90001	0% / 77%	1 / 11	<div style="width: 100%; height: 10px; background-color: red;"></div>

Student Information

Graduate
Student Level

Continuing
Student Type

Social Work-MSW Non Th Adv St
Plan

UTARL-MASTR
Program

-
Concentration

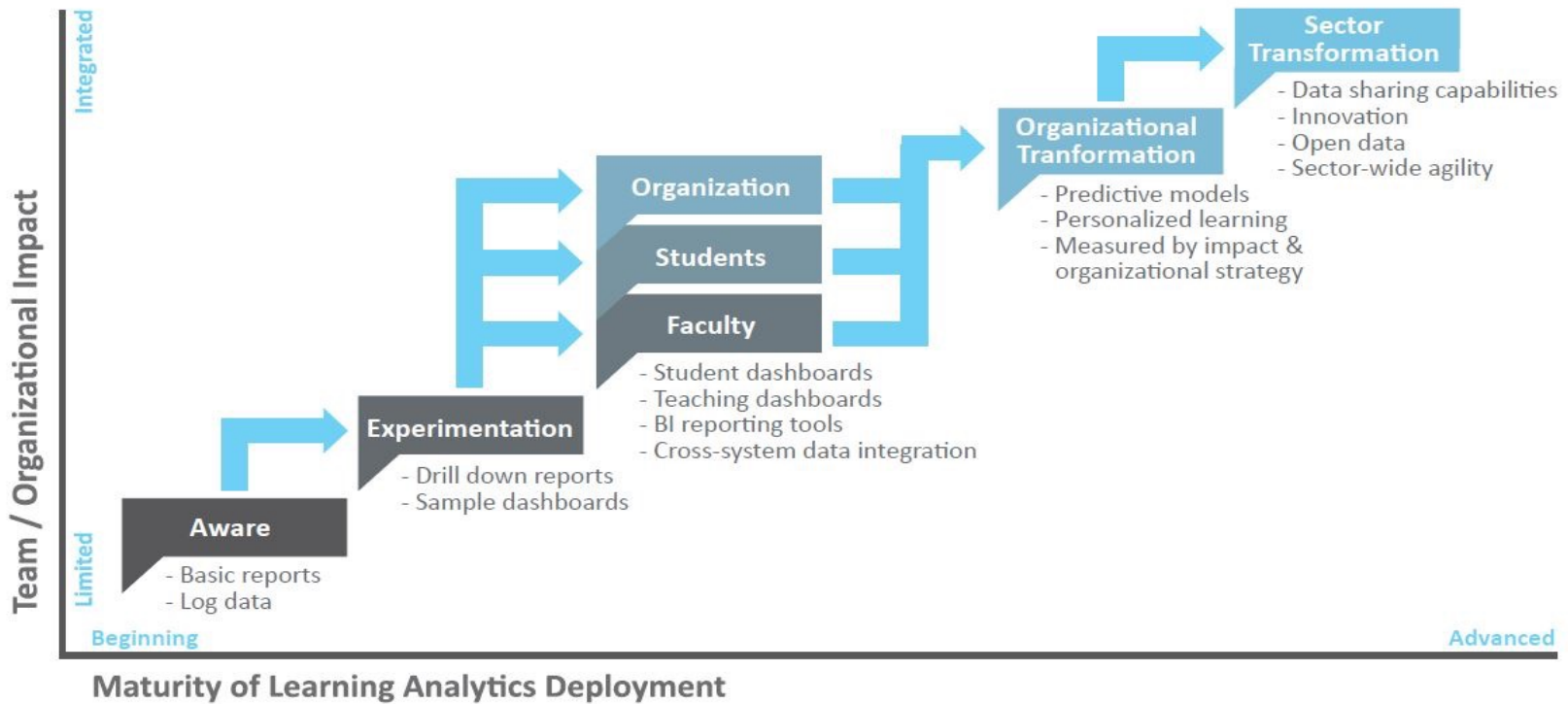
University of Texas Arlington
Home Location

TX
State

Graduate Student
Cohort Type

Learning Analytics Maturity Model

Figure 4: Learning Analytics Sophistication Model



What does it mean to be
human in a digital age?

Projects - dLRN



\$1.6M Bill and Melinda Gates Foundation (PI)
linkresearchlab.org/dlrn

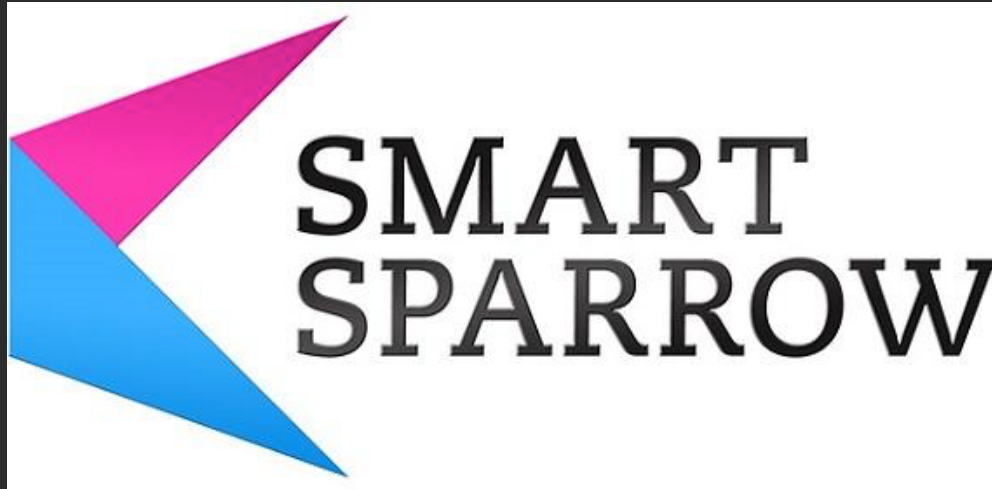
Projects - dLRN Conference



**DIGITAL LEARNING
RESEARCH NETWORK**

linkresearchlab.org/dlrn2015

Projects - Smart Science Network



\$5.2M Bill and Melinda Gates Foundation (Co-PI)

linkresearchlab.org/research

Projects - BCC: Community and Capacity for Educational Discourse Research



\$254K NSF (Co-PI)

linkresearchlab.org/research

Projects - BIGDATA: Collaborative Research



\$1.6M NSF (Co-PI)

linkresearchlab.org/research

Projects - DALMOOC

#DALMOOC Search ... OVERVIEW TOOLS COMPETENCIES CALENDAR

Welcome to the Data Analytics and Learning MOOC Visual Syllabus
If you are new to the course, follow the numbered areas below,
or access any area from the links on the top right.



The visual syllabus consists of eight circular icons arranged in two rows of four. The top row contains icons numbered 1 through 4. The bottom row contains icons numbered 5 through 6, followed by a blue circular icon with the text 'DAILY UPDATE pro/olo', and a blue circular icon with the text '#dalmooc' and the Twitter bird logo.



A row of ten small circular social media icons: A, edX, INK, pro/olo, Twitter, PAGE, f, GROUP, g+, and YouTube.

linkresearchlab.org/dalmooc

Projects - Emerging Technologies and their Practical Applications in K12 Teaching and Learning MOOC



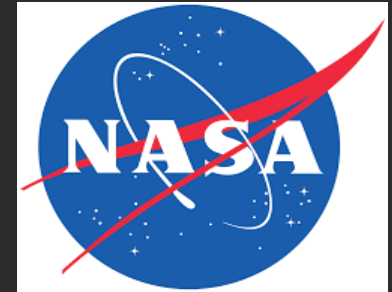
goo.gl/w9Bkdx

Projects - INTERlab



interlab.me

Corporate Partnerships



aWEAR



Expanding data collection to include broadening scope of data collection

Holistic learning

Individual well-being

Preparing learners for the future of work and life



New Paradigm(s)

TABLE 1
A Typology of Educational Data Sources in Computer-Mediated Learning Environments

Data type	Mode of data collection	Assessment genres: Examples
Machine assessments	Computer adaptive testing	Select response assessments, quizzes (e.g., reading comprehension, grammar, vocabulary)
Structured, embedded data	Natural language processing	Automated essay scoring, feedback on language features
	Procedure-defined processes	Games, intelligent tutors
	Argument-defined processes	Rubric-based peer review of writing
	Machine learning processes	Semantic tagging and annotation, text visualizations, accepted textual change suggestions
Unstructured, incidental data	Incidental “data exhaust”	Keystroke patterns, edit histories, clickstream and navigation paths, social interaction patterns
	Dedicated devices for collecting unstructured data	Video capture, eye trackers, movement detectors

New Paradigm(s)

TABLE 3

Traditional Compared to Emerging Models of Research

Traditional research model	Emerging research model
Researcher as <i>independent observer</i>	Researchers recruit subjects as data collectors, <i>co-researchers</i>
Optimal <i>sample N</i> to produce reliable results	There is no marginal cost for $N = all$, and data are rich enough to support $N = 1$
Practical limits to research perspective determined by the <i>scale of data collection</i>	<i>Multiscalar perspectives</i> , from $N = 1$ to $N = all$
<i>Fixed time frames</i> , long enough to demonstrate overall effect; longitudinal analyses expensive and thus infrequent	<i>Short time frames</i> , feeding small incremental changes back into the learning environment; <i>longitudinal time frames</i> as a consequence of data persistence
<i>Standardization</i> effects (fidelity, average effect)	Tracing <i>heterogeneity</i> in data, e.g., different paths in adaptive learning environments, salient activities of outliers
Causal effects: <i>overall</i> , for whole populations or population subsets	<i>Microgenetic</i> casual analysis, e.g., learning progressions for different students, differential effects traceable in varied learning paths
Relatively <i>separate quantitative and qualitative</i> research practices; <i>low significance of theory</i> in empirical analyses	<i>Integration of quantitative and qualitative</i> analyses; <i>increasing importance of theory</i> in data analyses

NLP Frontier

Automated Content Analysis of Online Discussion Transcripts

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ABSTRACT

In this paper we present the results of an exploratory study that examined the use of text mining and text classification for the automation of the content analysis of discussion transcripts in the context of distance education. We used Community of Inquiry (CoI) framework and focused on the content analysis of the cognitive presence construct given its central position within the CoI model. Our results demonstrate the potentials of proposed approach; The developed classifier achieved 58.4% accuracy and Cohen's Kappa of 0.41 for the 5-category classification task. In this paper we analyze different classification features and describe the main problems and lessons learned from the development of such a system. Furthermore, we analyzed the use of several novel classification features that are based on the specifics of cognitive presence construct and our results indicate that some of them significantly improve classification accuracy.

1. INTRODUCTION

One of the important aspects of modern distance education is the focus on the social construction of the knowledge by the presence of

theories of educational research, and focus mostly on the qualitative aspects of the trace and log data. Given the need to address the qualitative aspects of the learning products this is not To address this issue, we base our transcript analysis app on the well established Community of Inquiry (CoI) model of education [10, 11] which is used for more than a decade to this type of questions.

In this paper we present a results of a study which focus automation of the content analysis of discussion transcript Community of Inquiry coding technique. We developed a based classifier for automatic classification of the discuss scripts in accordance with the CoI framework, and we discuss in detail the challenges and issues with this type of text classification, most notably the creation of relevant classification features.

2. BACKGROUND WORK

We based our work on the theoretical foundations of the Community of Inquiry framework and previous work done in the field of text classification. In this section we will present an overview

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Highlights

Abstract

Keywords

1. Introduction

2. Theoretical background and research...

3. Methodology

4. Results

5. Discussion

References

Figures and tables

Table 1

Table 2

Table 3

Table 4

Table 5

Table 6

Table 7



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Psychological characteristics in cognitive presence of communities of inquiry: A linguistic analysis of online discussions

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Highlights

- The study investigated linguistic features of online discussion transcripts.
- Messages are coded according to the four levels of cognitive presence of CoI.
- Certain psychological categories of words had distinct distributions for each level.
- The results of the LIWC-based analysis offer distinct proxies of cognitive presence.

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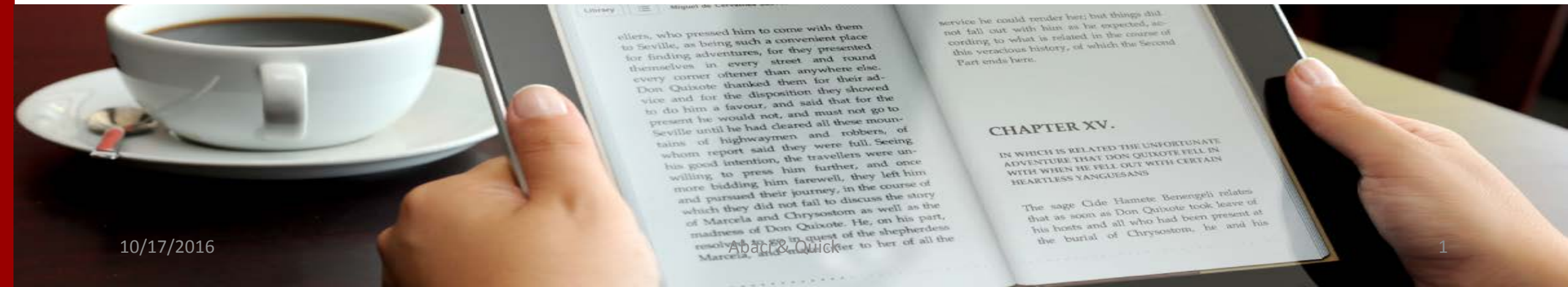
Serdar Abaci, PhD

Educational Research and Evaluation Specialist

Joshua Quick

Graduate Research Assistant

UITs, Learning Technologies Division
Indiana University, Bloomington





IU eText Program

- Different business model for e-text adoption
 - Instructor adopts an e-textbook
 - E-textbooks are available 1st day of the class
 - On average, 60% savings in textbook cost
 - Students maintain access to e-texts
 - Students access all of their e-texts through single platform (Courseload – Now Unizin Engage)

PILOT

2009-2011

FULL IMPLEMENTATION

SPRING 2012

Engage Platform

- Unizin online/mobile content delivery platform
- Enables students and instructors to read and annotate a shared document
- Allows for readily accessible feedback and collaboration
- Platform records these events and occurrences at institutional, course, and section levels

Engage eText Reading Platform Demo

pre—as disorders of the brain, disorders of thought, or both

Such debates continue. Yet over and over again we will see that in contemporary science the nature–nurture tension dissolves: *Nurture works on what nature endows.* Our species is biologically endowed with an enormous capacity to learn and adapt. Moreover, every psychological event (every thought, every emotion) is simultaneously a biological event. Thus, depression can be both a brain disorder and a thought disorder.

the term concordance rate is used to indicate the percentage of cases where both twins share a characteristic, such as eye color. If concordance is 100%, it means that both twins have the same characteristic. If concordance is 50%, it means that only one of the twins has the characteristic. If concordance is 0%, it means that neither twin has the characteristic.

Identical and fraternal twins provide a rich array of findings—described in later chapters—that underscore the importance of both nature and nurture.

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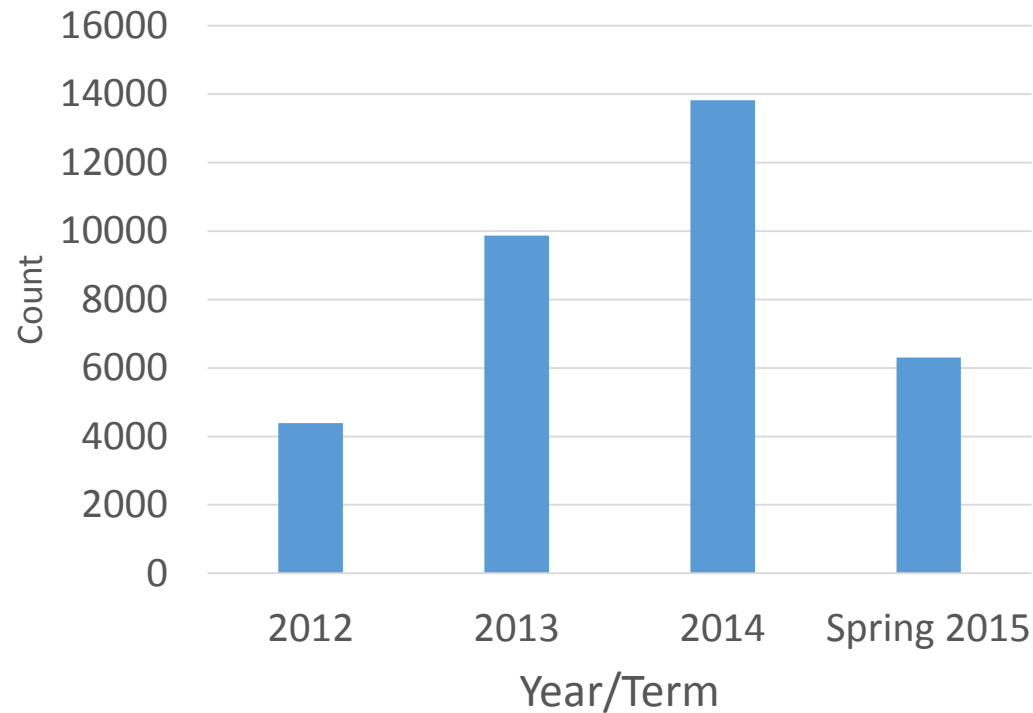
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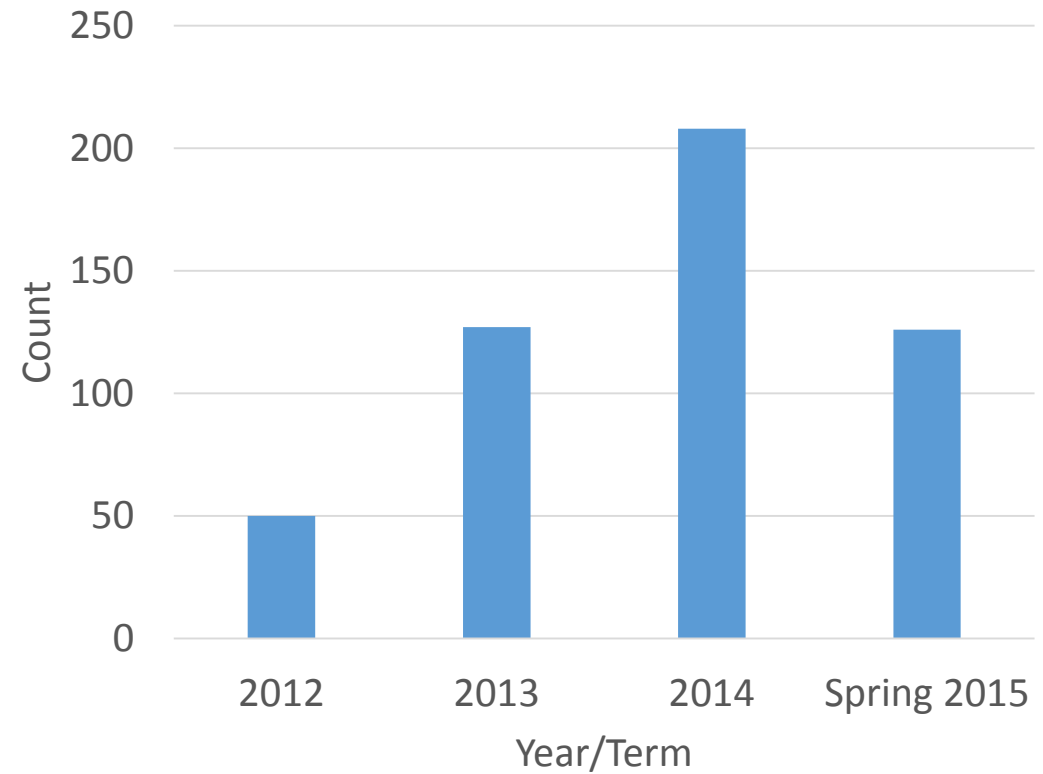
4

2012-2015 Use

Engage Student Users by Year/Term



Engage Instructor Users by Year/Term



Student Use by Departments and Schools

Department/School	2012	2013	2014	Spring 2015
Business School	1732	4456	6856	4202
Economics Department	481	350	667	68
Journalism Department	174	388	425	0
School of Public & Environmental Affairs	75	266	222	110
School of Public Health	893	1661	1479	878
Statistics Department	0	735	1078	47

Initial Efforts

Source Data

- # number of pages viewed
- Highlights
- Notes
- Questions

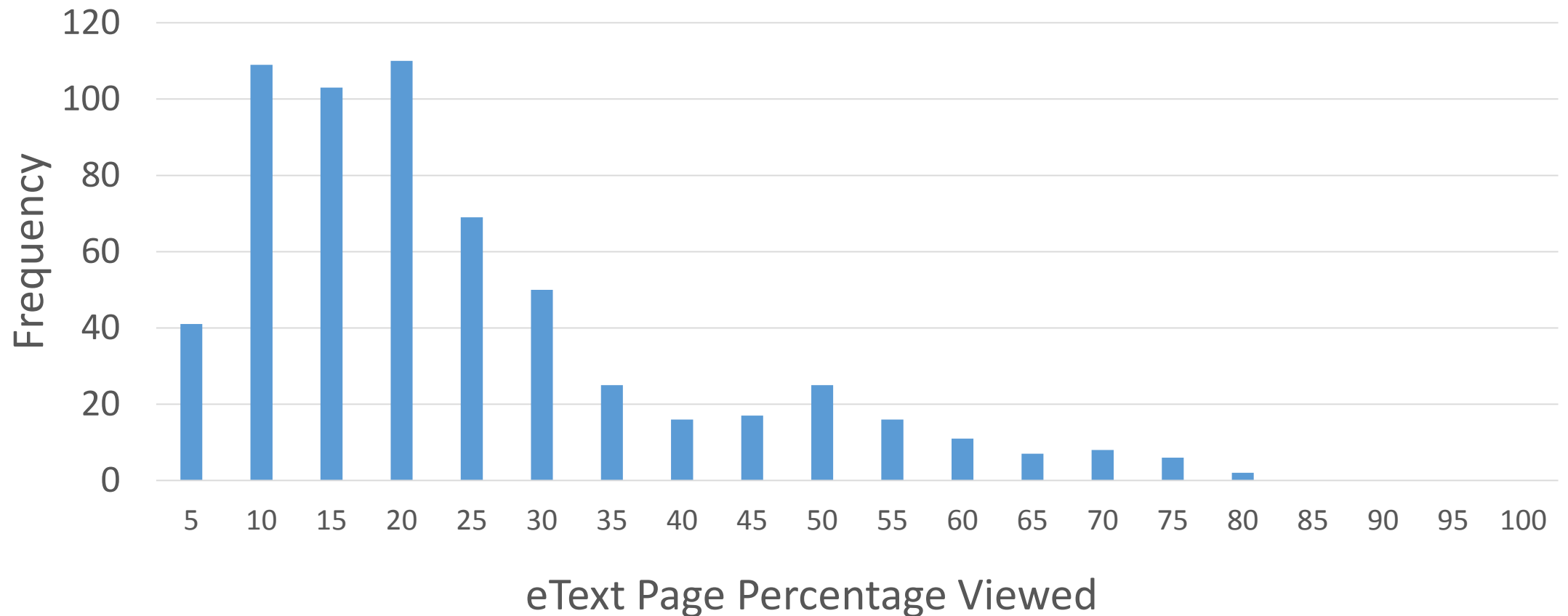
- Aggregated by section

Calculations

- % of page viewed → proxy for reading engagement with platform
- Measures of central tendency and deviation were taken.
- Distribution of these section level statistics were taken to identify higher use sections for exploratory analyses.

Existing Engagement Data

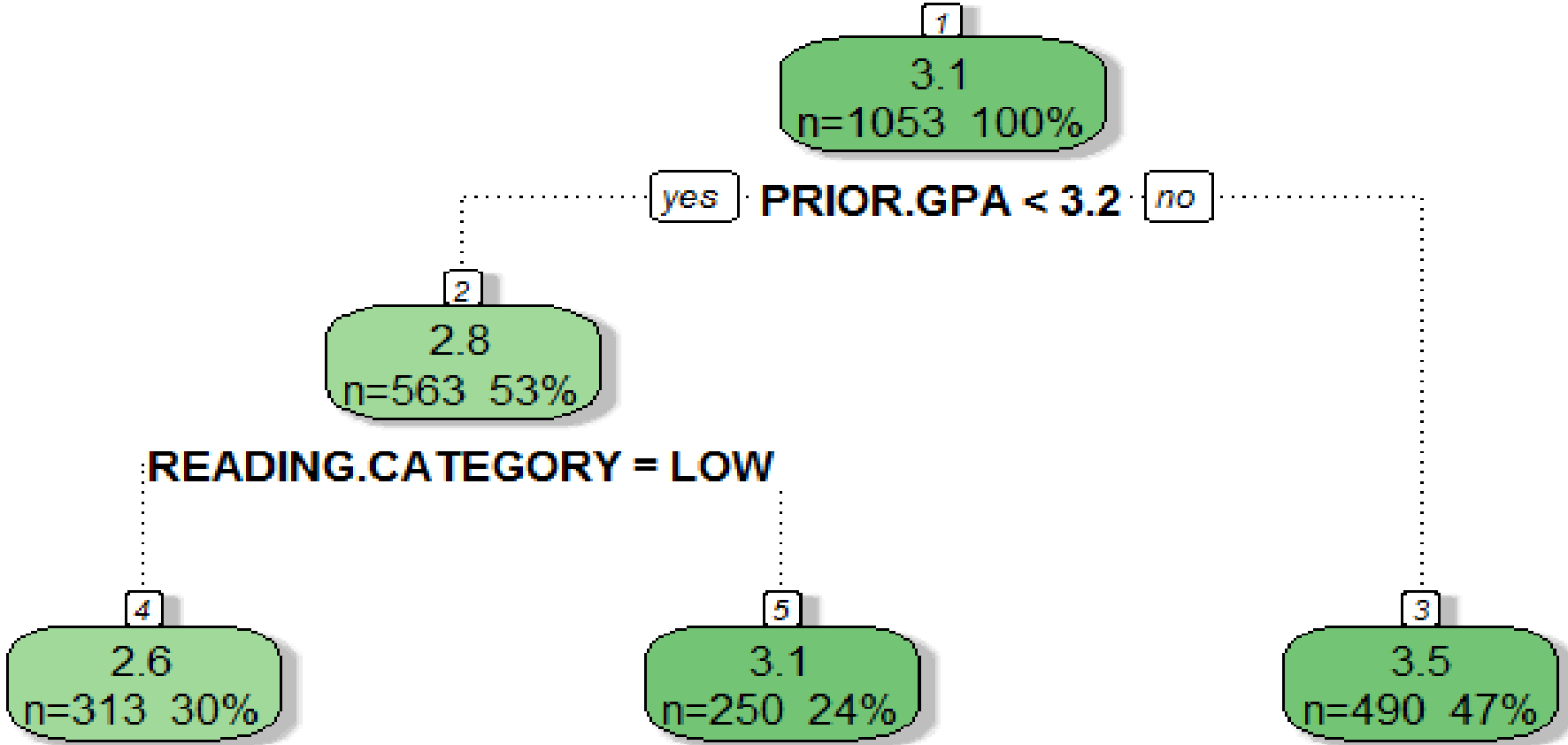
Average Percentage Viewed by Section



Exploratory Analytics

- Analysis is limited to Business School data (fall 2013)
- Instructors use of features is LOW
 - 0 → no use of features
 - 1 → any use of features
- Student page view
 - LOW → % of page view at or below section median
 - HIGH → % of page view above section median
- Students use of features
 - NONE → no use of a particular feature
 - LOW → use of a particular feature at or below section median use
 - HIGH → use of a particular features above section median use

Analytic Efforts



Challenges and Developments

- Low usage of interactive features
- Connecting to real-time Engage data
- Linking Engage data with other institutional data sources (e.g., SIS, LMS)

Future Directions

- Identifying eText usage patterns at departmental levels
- Identifying eText usage patterns at departmental levels across time
- Developing robust predictive models of eText usage and student engagement and achievement
- Text mining (i.e., Instructor and Student Notes)

Questions to Answer

- Does the level of content interaction predict the outcomes (learning, retention)?
- Does first day access to eText predict course outcomes?



Questions?

Thank You

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